

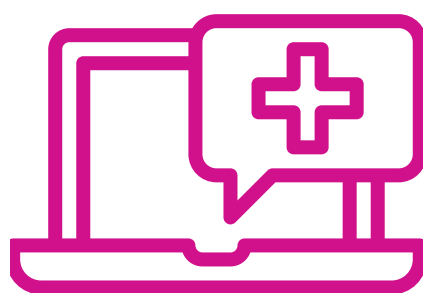
The Healthcare IT Journey

Healthcare is undergoing a digital transformation as a growing number of organizations leverage emerging technologies to create care models that are more patient-centered. Explore seven key stops on the consumer-driven healthcare IT journey to learn how technology is supporting this evolution.

1

Patient experience

The ultimate barometer for measuring the efficacy of a solution



How organizations plan to boost patient experience:

40% will use **devices** to gather real-time patient feedback.

69% will develop **patient portals** for medical records and appointments.

70% will implement **analytics** to monitor patient experience performance.

2

Point-of-care

Automated routine tasks reduce wait times and empower clinicians with accurate, up-to-the-minute health data.

Factors patients rated as very important for a positive experience:

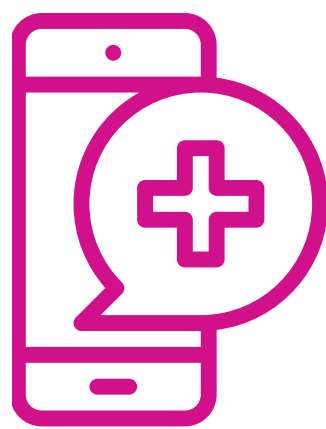
43% say length of time spent in the waiting room

58% say the amount of time with their doctor

65% say the doctor's ability to access their medical history



3



Mobility

Empowers clinicians with real-time access to patient data at the point-of-care

46% of North American organizations have adopted mobile solutions. Another **13%** have plans for future adoption.

Data management

Necessary to store and access patient information securely, maintain regulatory compliance and ensure interoperability with existing systems

The **global healthcare cloud computing** market is expected to nearly **triple** its value between 2015 and 2020 to **\$9.49 billion**.



4

5



Infrastructure

Optimizes resource use and supports future IT solutions

"Upgrading existing hardware and software and integrating applications without threatening core architecture are the top challenges for roughly **one-half of IT personnel** in large organizations."— 2017 Insight Intelligent Technology Index™

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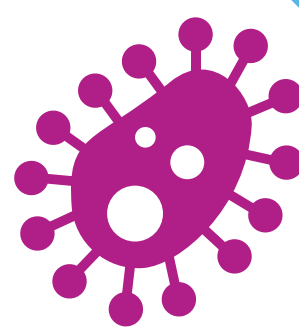
Security

Ensures IT networks and endpoints are protected from cyberthreats

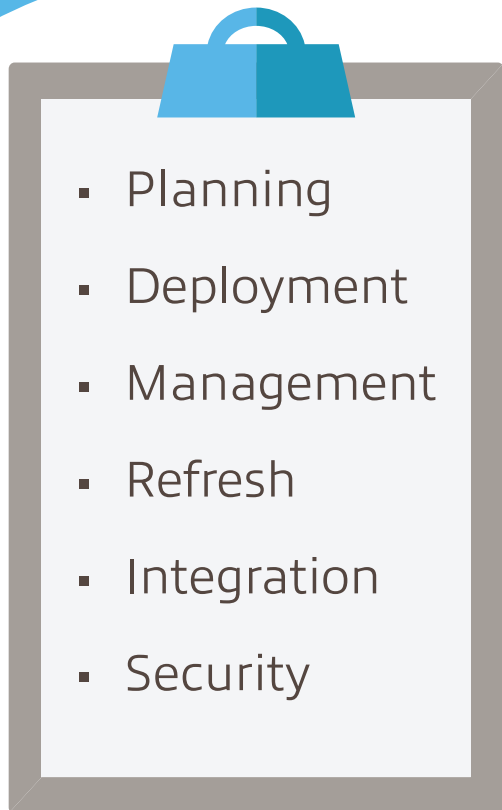
88% of healthcare manufacturers have had malware infections.

96% of ransomware affecting healthcare organizations targeted medical treatment centers.

Over 50% of the healthcare industry has a network security score of a C or Lower.



7



- Planning
- Deployment
- Management
- Refresh
- Integration
- Security

Services

Every healthcare organization can use a little extra support from time to time. By connecting with IT providers like Insight, healthcare organizations can partner with IT experts to implement Intelligent Technology Solutions™.

Insight 