Healthcare is undergoing a digital transformation as a growing number of organizations leverage emerging technologies to create care models that are more patient-centered. Explore seven key stops on the consumer-driven healthcare IT journey to learn how technology is supporting this evolution.

1. **Patient experience**
   - The ultimate barometer for measuring the efficacy of a solution
   - How organizations plan to boost patient experience:
     - 40% will use devices to gather real-time patient feedback
     - 69% will develop patient portals for medical records and appointments
     - 70% will implement analytics to monitor patient experience performance

2. **Point-of-care**
   - Automated routines shave shave wait times and empower clinicians with accurate, up-to-the-minute health data
   - Factors patients rated as very important for a positive experience:
     - 43% say length of time spent in the waiting room
     - 58% say the amount of time with their doctor
     - 65% say the doctor’s ability to access their medical history

3. **Mobility**
   - Empowers clinicians with real-time access to patient data at the point-of-care
   - 46% of North American organizations have adopted mobile solutions. Another 13% have plans for future adoption.

4. **Data management**
   - Necessary to store and access patient information securely, maintain regulatory compliance and ensure interoperability with existing systems
   - The global healthcare cloud computing market is expected to nearly triple its value between 2015 and 2020 to $9.49 billion

5. **Infrastructure**
   - Optimizes resource use and supports future IT solutions
   - *Upgrading existing hardware and software and integrating applications without threatening core architecture are the top challenges for roughly one-half of IT personnel in large organizations.*— 2017 Insight Intelligent Technology Index™

6. **Security**
   - Ensures IT networks and endpoints are protected from cyberthreats
   - 88% of healthcare manufacturers have had malware infections.
   - 96% of ransomware affecting healthcare organizations targeted medical treatment centers.
   - Over 50% of the healthcare industry has a network security score of a C or Lower.

7. **Services**
   - Every healthcare organization can use a little extra support from time to time. By connecting with IT providers like Insight, healthcare organizations can partner with IT experts to implement Intelligent Technology Solutions™
   - Services:
     - Planning
     - Deployment
     - Management
     - Refresh
     - Integration
     - Security

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**Sources**